



RAN-2301001201050007

F.Y.B.A. (NCF-NEF) (Sem. - I) Examination November - 2025

English Proficiency And Life Skills - I

Ability Enhancement Course (AEC)

Time: 1 Hour]
[Total Marks: 25
સૂચના : / Instructions

- (1) ઉપરોક્ત દર્શાવેલ વિગતો ઉત્તરવહી પર અવશ્ય લખવી.
Fill up strictly the above details on your answer book.
- (2) Indicate clearly the options you attempt.
- (3) Figures on the right indicate marks.

Seat No.:

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Student's Signature

Q. 1. Choose the correct answer from the options given below:
(10)

- 1) Who tried to calm the angry customers?
 - A) Sitaram
 - B) The manager
 - C) Seth Govind Ram
 - D) The police
- 2) How did Tom convince Ben to whitewash the fence?
 - A) By offering him money
 - B) By making it seem like a privilege and fun activity
 - C) By threatening him
 - D) By asking Aunt Polly to help
- 3) What did Tom trade to get others to whitewash the fence?
 - A) His toys and marbles
 - B) Food and drinks
 - C) Money
 - D) Books and pencils
- 4) What makes the narrator feel nervous in the bank?
 - A) The smell of money
 - B) The clerks, windows, and sight of money
 - C) The noise of customers
 - D) The long queues
- 5) What is the profession of William Morris?
 - A) Detective
 - B) Antique jeweller's assistant
 - C) Bank manager
 - D) Writer
- 6) Which suffix can be added to 'hope' to form an adjective?
 - A) -less
 - B) -ful
 - C) -ly
 - D) Both (a) and (b)
- 7) Which of the following words can function as both adjective and adverb?
 - A) Quickly
 - B) Slowly
 - C) Hard
 - D) Wisely
- 8) What is the comparative form of the adjective 'great'?
 - A) Greater
 - B) Greater
 - C) Greatly
 - D) More great
- 9) Choose the correct preposition: Morris lives _____ Woldingham.
 - A) In
 - B) at
 - C) on
 - D) to
- 10) What does the phrasal verb 'Look for' mean?
 - A) Search for
 - B) Hide from
 - C) Run away from
 - D) Watch

Q. 2. A. Answer any TWO questions from the following in short. (04)

1. How does listening help in developing good relations with people?
2. How will you handle a situation when a team member does not report for work?
3. Hurting a customer, means hurting your business and your career. Discuss.
4. What are some of the steps involved in problem solving?

B. Expand any ONE proverb from the following in at least 75 words. (04)

1. Faults are thick when love is thin.
2. Necessity is the mother of invention.

C. In about 150 words, describe an incident in a grocery shop where a customer argued unnecessarily with the shopkeeper, and explain how such behaviour could discourage other customers. (07)

OR

In about 150 words, write how residents of a colony worked together to stop water wastage from a broken pipeline in the locality.
